

SWISCo Risk Registers (as at 28/11/2023)

Category	Code	Risk Title	Accountable Officer	Risk Completion Officer	Unmitigated Score	Current Mitigated Score	Last Review	Direction of Travel
Strategic Risk	ST90	SWISCo - Failing to deliver the commitments agreed in the business plan and SLA agreements	Matt Reeks	Matt Reeks	20	15	22/11/2023	▼
	ST91	SWISCo - Failure to comply with current legislation in the delivery of our services	Matt Reeks	Matt Reeks	25	25	22/11/2023	→

Total Strategic Risks = 2

Corporate Risk	CP103	High levels of customer dissatisfaction with SWISCo services	Matt Reeks	Adrian Wilkey	9	9	22/11/2023	→
	CP105	Failure to capture and have reliable data will negatively impact SWISCo's service performance	Matt Reeks	John Greaves	12	4	22/11/2023	▼
	CP111	Waste management facilities insufficient to meet current demand and anticipated growth.	Matt Reeks	John Greaves	25	12	22/11/2023	▼
	CP101	Health and wellbeing of staff	Matt Reeks	Kim Smith	20	16	22/11/2023	▼
	CP107	Recruitment and Retention	Matt Reeks	Kim Smith	16	9	22/11/2023	▼
	CP109	Failure to have suitable capacity in place to allow for commercial growth	Matt Reeks	Matt Reeks	15	12	22/11/2023	▼
	CP114	Lack of SWISCo engagement when the council considers how Section 106 / CIL money is spent	Matt Reeks	Neil Coish	9	9	22/11/2023	→
	CP106	Cost of service delivery outstrips available resources and budget	Matt Reeks	Paul Luscombe	16	6	22/11/2023	▼
	CP110	Failure of commissioning agreement to recognise impact of financial pressures beyond SWISCo control	Matt Reeks	Paul Luscombe	16	8	22/11/2023	▼
	CP108	Failure of Torbay Council's mandatory policies and procedures not meeting SWISCo's needs.	Matt Reeks	Paul Luscombe	16	8	22/11/2023	▼
	CP116	Failure to have access to long term funding for asset replacement	Matt Reeks	Paul Luscombe	20	10	22/11/2023	▼
	CP112	Lack of resources for extra requirements relating to development and growth	Matt Reeks	Paul Luscombe	12	6	22/11/2023	▼
	CP115	Operator's Licence ('O' Licence') sanctions	Matt Reeks	Paul Luscombe	15	5	22/11/2023	▼
	CP102	Reputation of SWISCo / effective communication	Matt Reeks	Paul Luscombe	16	9	22/11/2023	▼
	CP104	Failure to comply with Occupational Health & Safety Legislation and Guidance	Matt Reeks	Paul Reynolds	20	25	22/11/2023	▲
	CP117	Loss of Tor Park Road waste transfer and management facility due to fire	Matt Reeks	Paul Reynolds	25	15	22/11/2023	▼
	CP113	Failure to properly manage volunteer Friends Groups	Neil Coish	Paul Luscombe	16	8	22/11/2023	▼

Total Corporate Risks = 17